PASTA LENSI MANAGEMENT WORKS WITH FULL AWARENESS OF ITS RESPONSIBILITIES TOWARDS CUSTOMERS, ITS EMPLOYEES AND SUPPLIERS.

IN ORDER TO SEE RECOGNISED ITS NATURE OF AN ECONOMIC INSTITUTION RESPONSIBLY PART OF THE SOCIAL CONTEXT AND TO ACQUIRE AN ADVANTAGE OVER ITS COMPETITORS, THE GENERAL MANAGEMENT CONSIDERS IT AS A PRIORITY THAT THE COMPANY ADOPT OBJECTIVES OF CONSTANT IMPROVEMENT IN RELATION TO:

- HEALTH AND SAFETY IN THE WORKPLACE
- QUALITY OF PRODUCTS AND PRODUCTION PROCESSES
- OFFER TO ITS CUSTOMERS
- COMPLIANCE WITH LEGAL PARAMETERS OF PRODUCTS

BY ADOPTING A LOGIC OF CONTINUOUS IMPROVEMENT, THE MANAGEMENT INTENDS TO INTEGRATE CURRENT PERFORMANCE WITH CUSTOMER REQUIREMENTS, IMPACTING ITS ORGANIZATIONAL MODELS AND ADOPTING APPROPRIATE PRODUCT AND SERVICE ACTIONS AND INNOVATIONS.

THE PURSUED RESULT WILL BE THE CONDITION FOR PASTA LENSI'S SUCCESS BOTH IN TERMS OF CORPORATE IMAGE AND GREATER OVERALL EFFICIENCY RESULTING FROM THE OPTIMIZATION OF COSTS AND THE USE OF RESOURCES.

THIS DOCUMENT ALSO BRIEFLY DEFINES THE OBJECTIVES OF THE CORPORATE POLICY REGARDING THE MANAGEMENT SYSTEM OF QUALITY, SAFETY, HEALTHINESS AND AUTHENTICITY OF PRODUCTS AND RESPECT FOR THE ENVIRONMENT. ANNUAL MANAGEMENT REVIEW WILL HIGHLIGHT ALL THE NECESSARY ACTIONS FOR EACH PROCESS REPORTED IN THE POLICY.

## **OBJECTIVES AND STRATEGIES FOR THE QUALITY AREA ARE SUMMARISED AS FOLLOWS:**

- CONTINUOUS IMPROVEMENT OF THE Q.M.S. WITH CONTINOUS ENGAGEMENT OF TEAM MEMBERS
- MAINTAIN CERTIFICATIONS FROM THE MAIN INTERNATIONAL FOOD SAFETY STANDARDS: BRC (GLOBAL STANDARD FOOD) AND IFS (INTERNATIONAL FOOD STANDARD) FOR BOTH PLANTS.
- MAINTAIN GLUTEN FREE CERTIFICATIONS FOR GLUTEN-FREE PRODUCTS (VEROLANUOVA PLANT) AND INVOLVE TEAM MEMBERS TO OBTAIN PRODUCTS THAT COMPLY WITH THE REQUIREMENTS OF THE A.I.C. AND G.F.CO. REGULATIONS (LAST REVISION) AND THE RELATIVE LEGISLATION
- MAINTAIN AND INCREASE THE RANGE OF PRODUCTS INTENDED FOR A PARTICULAR CATEGORY OF CONSUMERS MAINLY IN THE HEALTH/WELL-BEING CHANNELS (VEROLANUOVA PLANT)
- PURSUE A DEVELOPMENT PROCESS SUITABLE TO MANAGE ECONOMIC, ENVIRONMENTAL AND SOCIAL RESOURCES IN A SUSTAINABLE WAY. PRESERVE AND ENSURE A WORKING ENVIRONMENT THAT RESPECTS SAFETY AND RIGHTS OF ALL INTERESTED PARTIES
- PROMOTE A FOOD SAFETY CULTURE ENVIRONMENT IN COMPLIANCE WITH G.M.P. AND FOOD SAFETY REGULATIONS.
- OFFER A CONSTANT SUPPORT ON CUSTOMER REQUESTS IN TERMS OF PRODUCT, SERVICE AND ASSISTANCE IN ORDER TO REDUCE COMPLAINTS

- ENSURE THAT THE COMPANY IS GMO AND NUTS FREE
- IMPLEMENTATION OF THE NECESSARY OPERATIONAL PROCEDURES TO ENSURE MAXIMUM PROTECTION OF THE FINAL CONSUMER WITH RESPECT TO THE POTENTIAL PRESENCE OF ALLERGENS IN THE FINISHED PRODUCT
- RATIONALIZATION AND CONTINUOUS IMPROVEMENT OF PRODUCTION PROCESSES WITH THE OBJECTIVE OF ACHIEVING KEY PERFORMANCE INDICATORS (KPI) ESTABLISHED FOR THE YEAR.
- RESPECT FOR THE ENVIRONMENT IN TERMS OF WASTE MANAGEMENT, ATMOSPHERIC EMISSIONS AND ENERGY SAVING
- COMMUNICATION OF THE POLICY TO ALL INTERESTED PARTIES

## OBJECTIVES AND STRATEGIES FOR HEALTH AND SAFETY AT WORK AND ENVIRONMENTAL PROTECTION ARE SUMMARISED AS FOLLOWS:

- MAINTAIN ISO 45001:2018 CERTIFICATION ON HEALTH AND SAFETY IN THE WORKPLACE;
- PREPARE A CONTINUOUS ANALYSIS OF THE IMPROVEMENT ACTIONS IDENTIFIED BY ALL INTERESTED PARTIES (ACTION PLAN). CONSIDERING THE ORGANIZATIONAL CONTEXT AND THE RELATED NEEDS AND EXPECTATIONS, IMPLEMENT THE VARIOUS ACTIONS NECESSARY TO ELIMINATE AND/OR REDUCE RISKS AND, AT THE SAME TIME, SEIZE THE OPPORTUNITIES FOR CONTINUOUS IMPROVEMENT OF THE ORGANIZATION.
- PROMOTE AND PURSUE, IN ALL COMPANY ACTIVITIES, IMPROVEMENT OF PERFORMANCE AND RESULTS RELATED TO SAFETY.
- PREVENT AND CORRECT ANY DANGEROUS SITUATION, PROMOTING THEIR REPORTING AND SYSTEMATICALLY IMPLEMENTING THE ANALYSIS OF THE CAUSES AND POSSIBLE REMEDIES.
- MAKE KNOWN THROUGH A CONSTANT AWARENESS-RAISING ACTION PLAN, A CULTURE AIMED AT IMPLEMENTING CORRECT FORMS OF BEHAVIOUR FROM A SAFETY PERSPECTIVE.
- DEVELOP AT ALL COMPANY LEVELS, THROUGH TRAINING AND INFORMATION, PROFESSIONAL SKILLS AND A COMMITMENT TO OPERATE IN COMPLIANCE WITH PREVENTION AND PROTECTION PROCEDURES. (DL 81/2008).
- IMPROVE AWARENESS ABOUT THE FACT THAT RESPONSIBILITY FOR SAFETY IS ENTRUSTED TO ALL TEAM MEMBERS, AT THE VARIOUS COMPANY LEVELS, ACCORDING TO THEIR OWN SKILLS.
- PROMOTE THE INVOLVEMENT AND CONSULTATION OF THE WORKERS' REPRESENTATIVE IN THE MAIN PROCESSES OF THE MANAGEMENT SYSTEM, WITH PARTICULAR REGARD TO SAFETY PREVENTION, THE DRAFTING OF THE RISK ASSESSMENT DOCUMENT (DVR), PREVENTION AND PROTECTION MEASURES (USING THE HIERARCHY OF CONTROLS) AND OPPORTUNITIES FOR CONTINUOUS IMPROVEMENT

- PROMOTE THE PARTICIPATION OF WORKERS IN THE WAYS PROVIDED FOR BY LAW AND THE MANAGEMENT SYSTEM, WITH REGARD TO TRAINING, INFORMATION AND EDUCATION PROGRAMS, THE COMMUNICATION PROCESS, PREPARATION AND RESPONSE TO EMERGENCIES.
- INVOLVE CONTRACTORS IN THE PROTECTION OF HEALTH AND SAFETY AT WORK, IN PARTICULAR THROUGH THE COMMUNICATION OF THE POLICY AND OBJECTIVES, AS WELL AS COOPERATION AND COORDINATION IN EVERY STAGE OF THE CONTRACTUAL RELATIONSHIP.
- PURSUE A REASONABLE AND CONSTANT INCREASE IN SAFETY PERFORMANCE AS WELL AS THE PHYSICAL AND INTELLECTUAL WELL-BEING OF WORKERS, BY MEANS OF A STRUCTRED ORGANISATION AND MAKING AVAILBALE ADEQUATE ECONOMIC, HUMAN AND TECHNOLOGICAL RESOURCES.
- CARRY OUT PERIODIC SAFETY AUDITS AND INSPECTIONS, CHECKING OPERATIONAL ACTIVITIES, TRAINING AND INFORMATION DOCUMENTATION, RISK ASSESSMENT AND PLANS FOR PREVENTION AND IMPROVEMENT.
- RESPECT FOR THE ENVIRONMENT IN TERMS OF WASTE MANAGEMENT, ATMOSPHERIC EMISSIONS AND ENERGY SAVING
- CONTINUOUSLY VERIFY SAFETY MANAGEMENT, THROUGH CRITICAL ANALYSIS OF THE RESULTS ACHIEVED

QA Manager	EHS Leader	Managing Director
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